



On Court Rules

Please adhere to the following to ensure your courts have a long lifespan:

- Only appropriate footwear should be used. Football boots, sandals or spiked shoes should NOT be worn.
- Please do not litter, make sure you take all of your possessions with you when leaving.
- Please make your way off court when your booking has finished so that the next booking can begin uninterrupted.
- Only tennis is permitted on court. Football tennis, roller skating and any other activity is strictly prohibited.
- Only our coaching team is permitted to deliver private and group coaching sessions using our courts. No baskets are allowed on court for private bookings.
- During daytime hours please use the bike racks outside. If your booking will run past sunset then you can secure your bike against the fence perimeter on court. It is entirely your responsibility to ensure that your bike is not a hazard to yourself, staff or any other player using the facility.

Cancellations – new policy effective immediately (updated 01/08/2021)

Cancellations

Bookings may be cancelled, and an automatic refund generated, for cancellations made 3 hours or more in advance of the booking start time.

Cancellations made less than 3 hours in advance, will not receive a refund unless the reason for cancellation is for poor weather (see below).

To log into your account to manage your bookings, please use the same login details you used to make the original booking here:

<https://clubspark.lta.org.uk/FinsburyPark/Booking/Bookings>

Weather affected play

If you are unable to play due to poor weather, you can claim a refund for your booking by:

1. Cancelling your booking online **before** the booking start time
2. Emailing info@finsburyparktennis.org.uk providing your name, date and time of booking

To access your bookings: <https://clubspark.lta.org.uk/FinsburyPark/Booking/Bookings>

If you do not cancel a booking using our online system before the start time, you will not receive a refund, even if the weather meant you could not play.



Racket and Ball Hire

We do not rent out rackets or tennis balls. All players must provide their own rackets and balls in order to play.